

2025 Operating Procedures for City of Kamloops Septage Receiving Stations

Kamloops Sewage Treatment Centre and Mission Flats Septage Station

1. Registration

All commercial septage haulers must be registered with the City of Kamloops (City) to make use of City septage receiving stations.

Kamloops Sewage Treatment Centre can accommodate septage, hydrovac and toilet trucks while the Mission Flats liquid waste disposal site can only accommodate the liquid fraction from septage trucks.

2. Receiving Rates

Per Sanitary Sewer Bylaw 32-35, disposal rates effective January 1, 2025 are:

KSTC - \$57.95/m³ (billed based on full capacity of vehicle)

After Hours Access to KSTC - \$231.80/visit

Mission Flats Sani Station - \$56.53/m³

3. Access to Kamloops Sewage Treatment Centre

1. Hours of operation for the facility are Monday to Friday 7am to 5pm.
2. Facility is available for emergency use after these hours and on weekends. After hour surcharge will apply.
3. Customers will be charged based on a vehicle's registered tank volume and the current volume rate.
4. Each truck will be assigned an RFID fob for access to the facility. The RFID is registered to a specific truck and is to be left in and only used for the truck it is registered to. Failure to use the RFID for its intended use will result in administrative penalties and may result in a suspension of facility access.
5. If a fob requires replacement, a replacement fee will be charged to customer's account.
6. The customer must notify the City of Kamloops Operations Dept at 250-828-3461 of any changes to information in the agreement including: company name, contact information, vehicle information, vehicle additions or deletions.

7. Every load of liquid waste hauled to Kamloops Sewage Treatment Centre must be accompanied by a manifest provided by the City of Kamloops that is signed by the agreement company or representative, is accurately completed, deposited in the proper location, and contains the following required information:
 - i. date,
 - ii. time,
 - iii. truck license plate,
 - iv. location/source of load,
 - v. volume collected from each source,
 - vi. type of substance from each source,
8. Upon entering KSTC, the customer shall discharge their load in such a manner that will create minimal splash and spillage of liquid waste outside the bay. Each hauler will be responsible for the cleanup of any spillage that occurs during the discharge of the load.
9. The City of Kamloops reserves right to charge customers who fail to adhere to all verbal, written, or posted instructions that results in damage or harm to any part of the facility.
10. City reserves the right to request or collect sample of liquid waste being disposed to confirm compliance with sanitary bylaw.
11. City can revoke access if customer does not comply with any one or more conditions of access agreement or Sewerage Bylaw.
12. Summary of administrative charges and penalties:
 - i. Replacement RFID Fob
 - ii. Improper Use of RFID Fob (wrong fob used for access)
 - iii. Failure to provide RFID to access facility
 - iv. Failure to provide manifest
 - v. Incomplete manifest provided
 - vi. Out of compliance waste (includes costs of sampling, clean up, etc)
 - vii. Site rules violations (property damage)

4. Dumpsites

Kamloops Sewage Treatment Centre

Septage and hydrovac trucks can dump in bays 1 and 2 on cell 1B as pictured below. Toilet trucks are required to remove all non-biodegradable substances including garbage, needles, doggie bags, bottles, cans, plastic bags, etc. prior to dumping at the site.

These sites are subject to change.



Mission Flats Septage Station

Liquid septage can be dumped 24/7 at the Mission Flats septage station shown below.



5. Clean-up

Upon entering the disposal stations at either site, the hauler shall discharge his load in such a manner that will create minimal splash and spillage of liquid septage outside the bay. Each hauler will be responsible for the cleanup of any spillage that occurs during the discharge of the load.

Progressive enforcement will be employed to maintain the cleanliness of the stations for health and environmental safety of both the wastewater treatment plant personnel and the septage haulers using the stations. Depending on the severity of the problem, enforcement steps shall be taken and may include fines, clean-up costs and/or suspension of discharge privileges.

6. Prohibited Substances

Prohibited substances are listed in Kamloops Bylaw 32-35. No person or company shall discharge or cause or permit to be discharged any of the following into any portion of the City sewage system without obtaining a permit from the Civic Operations Director to do so:

- any liquid or vapour having a temperature higher than 50°C;
- any flammable or explosive material;
- any metal, plastic, wood or other solid or viscous substance capable of causing obstruction or interference with the proper operation of the City sewage collection system or treatment process;
- any excrement from farm animals;
- any waste material from the processing of any animal or portions thereof;
- any noxious or malodorous gas or substance capable of creating a public nuisance;
- any sewage or industrial waste having a pH limit less than 6.0 or greater than 9.5.
- any sewage or industrial waste containing any of the following materials in excess of the indicated concentrations:

Parameter	Maximum Concentration (mg/L)
B.O.D. ₅	300
Suspended Solids	400
Total sulphide, expressed as H ₂ S	5
Phenolic compounds	2
Oil and grease	50
Total cyanide, expressed as HCN	0.2
Total copper, expressed as Cu	1.0
Total chromium, expressed as Cr	1.0
Total nickel, expressed as Ni	1.0
Total lead, expressed as Pb	1.0
Total zinc, expressed as Zn	1.0
Total cadmium, expressed as Cd	1.0
Total phosphorus, expressed as P	8.0
Total mercury, expressed as Hg	0.2

Periodically, loads dumped at the Kamloops Sewage Treatment Centre may be subject to sampling and analysis by the City. Analysis will be performed by City staff or sent to a commercial laboratory for testing. If deemed out of compliance with the requirements listed above, the hauler may be held responsible for the cost of the testing and progressive enforcement will be employed to maintain the health and environmental safety of both the wastewater treatment plant personnel and the wastewater treatment process. Depending on

the severity of the problem, enforcement steps shall be taken and may include fines, clean-up costs and/or suspension of discharge privileges or further legal action.

Staff reserve the unconditional right to refuse acceptance of any load or stop the unloading operation in progress at any time, should it become apparent that the wastewater contains any of the mentioned prohibited substances.

7. Water Use

Non-potable water is available at the Kamloops Sewage Treatment Centre and Mission Flats septage station dump sites for cleanup purposes.

Haulers will not be charged for water use for washing and assisting with load release at this time.

8. Compliance with City of Kamloops Sanitary Sewer Bylaw No. 32-35

Every person who violates any of the provisions of the City of Kamloops Bylaw No. 32-35 or who suffers or permits any act or thing to be done in contravention or in violation of any of the provisions of this bylaw, who neglects to do or refrains from doing anything required to be done by any of the provisions of this bylaw or who does any act which violates any of the provisions of this bylaw, is guilty of an offence against this bylaw and liable to the penalties hereby imposed. Each day that a violation continues to exist shall constitute a separate offence.

Please sign and date signifying that you have read and understand the operating procedures. Return a copy of the signed operating procedures at the time of vehicle registration. Only one signed copy required per company.

Company

Signature

Name

Date
